# Canadian Centre for Occupational Health and Safety

2004-2005

**Estimates** 

**Report on Plans and Priorities** 

Approved

Minister of Human Resources and Skills Development

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# **Section I: Messages**

### A. Minister's Message

The Canadian Centre for Occupational Health and Safety is dedicated to promoting the fundamental right of Canadians to a healthy and safe working environment. It accomplishes this task by working diligently with employers, workers and provincial and territorial governments.

As Minister of Human Resources Skills Development, I am proud to present the Centre's Report on Plans and Priorities for 2004-2005.

As the internet provides unlimited information, CCOHS' role becomes increasingly important. Canadians rely on CCOHS to provide reliable and comprehensive information.

Canadians need information and knowledge to be able to participate in creating and maintaining safe and healthy workplaces and to share in the building of secure and healthy communities. CCOHS continually focuses its efforts in these areas by working with Canadians, employers, unions and governments to develop the collaborative resources necessary to improve workplace health and safety.

We will continue to work closely with Canadians to provide information and services dedicated to achieving the highest standards of health and safety in the workplace.

The Honourable Joseph Volpe, P.C., M.P. Minister of Human Resources and Skills Development

### **B.** Management Representation Statement

# MANAGEMENT REPRESENTATION/DÉCLARATION DE LA DIRECTION Report on Plans and Priorities 2004-2005/Un rapport sur les plans et les priorités

I submit, for tabling in Parliament, the 2004-05 Report on Plans and Priorities (RPP) for the Canadian Centre for Occupational Health and Safety.

To the best of my knowledge the information:

- Accurately portrays the department's mandate, plans, priorities, strategies and planned results of the organization.
- Is consistent with the disclosure principles contained in the *Guidelines for Preparing a Report on Plans and Priorities*.
- Is comprehensive and accurate.
- Is based on sound underlying departmental information and management systems.
- I am satisfied as to the quality assurance processes and procedures used for the RPP's production.

The Planning and Reporting Accountability Structure (PRAS) on which this document is based has been approved by Treasury Board Ministers and is the basis for accountability for the results achieved with the resources and authorities provided. Je présente, en vue de son dépôt au Parlement, le Rapport sur les plans et les priorités (RPP) de 2004-05 du Centre canadien d'hygiène et de sécurité au travail.

À ma connaissance les renseignements :

- Décrivent fidèlement les mandat, les plans, les priorités, les stratégies et les résultats escomptés de l'organisation.
- Sont conformes aux principes de divulgation de l'information énoncés dans les Lignes directrices pour la préparation du Rapport sur les plans et les priorités.
- Sont complets et exacts.
- Sont fondés sur de bons systèmes d'information et de gestion sous-jacents.
- Je suis satisfait des méthodes et des procédures d'assurance de la qualité qui ont été utilisées pour produire le RPP.

Les ministres du Conseil du Trésor ont approuvé la structure de planification, de rapport et de responsabilisation (SPRR) sur laquelle s'appuie le document et qui sert de fondement à la reddition de comptes sur les résultats obtenus au moyen des ressources et des pouvoirs fournis.

Name/Nom:

Date: February 9, 2004

### Section II: Raison d'être

### A. Raison d'être

The Canadian Centre for Occupational Health and Safety was founded by an Act of Parliament in 1978 with a mandate to promote health and safety in the workplace and to enhance the physical and mental health of working people.

The Canadian Centre for Occupational Health and Safety (CCOHS) operates under the legislative authority of the *Canadian Centre for Occupational Health and Safety Act S.C.*, 1977-78, c. 29 which was passed by unanimous vote in the Canadian Parliament. The purpose of this Act is to promote the fundamental right of Canadians to a healthy and safe working environment by creating a national institute (CCOHS) concerned with the study, encouragement and co-operative advancement of occupational health and safety.

### Planned Results

- Provide Canadians with information through a free inquires service to assist with health and safety concerns. Client satisfaction and results are evaluated annually.
- Provide information in many formats to ensure accessibility for all Canadians, see
   Hhttp://www.ccohs.ca/products/subject.htmlH Information sources are reviewed and updated as a result of client feedback.
- To be a world wide leader contributing to the advancement of occupational health and safety.

  Hhttp://www.ccohs.ca/H CCOHS collaborates with many organizations to enhance world wide knowledge in health and safety.
- To satisfy key stakeholders' expectations, labour, business and all levels of government in the quality and impartiality of CCOHS programs and services Hhttp://www.ccohs.ca/ccohs/council.htmlH. This is evidenced by the many collaborative projects and shared initiatives.
- To increase the recognition of occupational health and safety as an important educational issue with the ultimate goal of teaching OSH to all Canadian students. CCOHS works with many educational institutions to increase knowledge of occupational health and safety issues. Hhttp://www.ccohs.ca/education/H

### **B.** Planning Overview

CCOHS serves to promote health and safety in the workplace to help establish high standards for occupational health and safety, and to foster consultations and co-operation among governments, labour and employers to reduce or eliminate occupational illnesses and injuries.

CCOHS functions as an independent departmental corporation under Schedule II of the *Financial Administration Act* and is accountable to Parliament through the Minister of

Human Resources and Skills Development. Its funding is derived from a combination of appropriations, cost recoveries and collaboration with the provinces. Approximately 50% of the budget is funded through cost recoveries from the creation, production and worldwide sales of fee-for-service and revenue generating occupational health and safety products and services.

Free information is delivered to Canadians through a confidential occupational health and safety Inquiries Service. This public service is also available via mail, telephone, e-mail or from the Internet website. In addition to this service, extensive self serve information is made available through the CCOHS website. The resources and funds for supporting and providing the Inquiries Service are derived from a combination of provincial, territorial and federal government funding and monies.

Collaborative projects are undertaken to develop and provide additional resources to Canadians. CCOHS also provides high quality electronic information products, a series of over 20 CD-ROMs that contain databases, publications and full text Canadian safety and environmental legislation. The service has subscribers in more than 50 countries. These products are also delivered via the Internet.

Unbiased and credible occupational health and safety information is obtained in co-operation with Canadian and worldwide sources. This information is analyzed and used by CCOHS to provide Canadians with a confidential and free current occupational health and safety information service.

The challenge at CCOHS is balancing the role between providing free-of-charge public services and cost-recovery programs. CCOHS is required to fund 50% of its annual budget through cost recovery via sales of products and services. Sales are impacted by the general state of the economy, exchange rates and CCOHS' ability to keep abreast of changing technologies, and global competition in occupational safety and health information.

As most products and services are delivered electronically, it is a constant challenge to keep operating systems and software current and meet the continually changing needs of clients.

The Internet also provides many challenges as well as opportunities. CCOHS is able to reach many more clients with the Internet to share its information resources. However, clients can also search the world for information and may go to other sources that may not have valid and trustworthy information. The large expansion of free information on the Internet also challenges the sales of cost recovery products and services.

CCOHS contributes to the priorities of the government in the following way:

### Canada and the World

• Active participation in providing solutions to global problems and reducing the growing global divide between rich and poor by providing expertise in occupational health and safety to global organizations such as the Pan American Health

Organization (PAHO), World Health Organization (WHO) Collaborating Centres in Occupational Health, International Labour Organization and European Agency for Safety and Health at Work. Details of various projects can be found in our annual report at: http://www.ccohs.ca/ccohs/reports.html.

# Putting in Place the Health Care System for the 21st Century

Occupational diseases and accidents are a serious health risk to Canadians. The
government plans to address this through legislation and modern technology with an
emphasis on prevention. CCOHS provides information on prevention to enable
Canadians to identify risks in the workplace and how to address issues. Details of
specific projects are noted throughout this report and our annual report. CCOHS also
contributes to this priority through its work with the Canadian Health Network (a
Health Canada initiative) as the lead workplace health affiliate.
<a href="http://www.ccohs.ca/headlines/text59.html">http://www.ccohs.ca/headlines/text59.html</a>

### The Challenge of Climate Change and the Environment

• CCOHS provides extensive information on chemicals and their impact on health and the environment. CCOHS is a major source of environmental health information for government regulators, the chemical industry, manufacturing sectors and citizens.

### **Competitive Cities and Healthy Communities**

• CCOHS contributes to fostering Safe Communities via its information resources and participation in the Safe Communities programs throughout Canada.

# III. Plans and Priorities by Strategic Outcomes

The commitment is maintained for CCOHS as a national centre dedicated to the advancement and dissemination of unbiased information on occupational health and safety. CCOHS provides Canadians with information about occupational health and safety that is trustworthy, comprehensive, and intelligible. The information facilitates responsible decision-making, promotes improvements in workplace health and safety, increases awareness of the need for a healthy and safe working environment, and supports occupational health and safety and education training.

Although CCOHS has one business line, the department's policies and programs are directed to the pursuit of the following strategic outcomes:

Strategic Outcomes	Priorities	Associated Resources	Type of Priority
Provide Canadians with information	<ul> <li>Maintain and exceed current high satisfaction rating through the Inquiries Service</li> <li>Proactively identify new resources to meet Canadians current information needs</li> <li>Expand content available on the internet for OSH Answers</li> <li>Enhance CCOHS' internet usability through improved technology and website design</li> </ul>	\$1.5 million	On going
Accessibility and availability of information for Canadians	<ul> <li>Provision of health and safety guide booklets to address current needs</li> <li>Increase availability of comprehensive databases on the internet</li> <li>Enhancement of website presentation and its searchability</li> <li>Provide additional key resources on chemical health and safety</li> <li>Increase content through partnerships such as the Canadian Health Network</li> <li>Provide Health and Safety</li> </ul>	\$1.5 million	On going
	Report as an electronic		New

Global advancement to	newsletter delivered to Canadians via the internet Develop internet chat group capabilities mechanism to assist Canadians to efficiently exchange ideas on health and safety Enhance relationships with	\$.5 million	New On going
Health and Safety	international organizations to exchange information resources and improve services to Canadians  • Participate in the North American Agreement on Labour Cooperation (NAALC) committees  • Participate in international work groups relating to harmonization of hazardous chemical classification and labelling		
Unbiased and Impartial to maintain confidence of stakeholders	<ul> <li>Engage collaborative projects with various governments</li> <li>Foster collaboration and exchanges in ideas through a national dialogues, forums and conferences</li> <li>Enhance relationships by assessing and improving</li> </ul>	\$.1 million	New and ongoing New and on going On going
	<ul> <li>relevance to expressed needs</li> <li>Present Pan Canadian</li> <li>symposium on Occupational diseases hosted by CCOHS</li> </ul>		New
Education	Promote the <i>Academic</i> Support Program to post secondary institutions	\$.4 million	On going
	Collaborate with education sector, youth groups, and partners to improve teaching health and safety in the school system		On going
	<ul> <li>Promote the CCOHS Youth Zone Resources and expand content on the website</li> </ul>		On going and new

### A. Provide Canadians with Information

### **Plans and Priorities**

Satisfaction with the overall delivery of this service – Notional planned spending for 2004-5 - \$ 1.5 million

The Inquiry Service provides Canadians with invaluable unbiased information to respond to their workplace health and safety questions. It is a bilingual service which is available free of charge via mail, telephone service and e-mail. Specialists in workplace health and safety are available to assist Canadians with their questions. In addition, we develop and provide *OshAnswers*, available as a web based information service that covers over 600 topics in occupational health and safety. The health and safety information is presented in a question-and-answer format and answers more than 3,000 questions. The new goals for the upcoming year are:

- To increase the amount of information available through *OshAnswers* by providing additional content delivered from the Internet
- Further improve customer satisfaction by employing user surveys and research
- Enhance the CCOHS website usability through improvements to its searching technology and graphical presentations
- Increase awareness of the service to Canadians

### **Rationale**

This service is delivered in various methods to ensure that Canadians have access in their preferred method of service and to efficiently provide service coast to coast from one location.

The key partners for the delivery of the person-to-person Inquiries services are the provincial and territorial governments who contribute financially and through their participation on the CCOHS Council of Governors.

### **Monitoring**

This service is monitored through reviews of website statistics, call statistical reports, direct client feedback and customer satisfaction surveys.

### Resources

Forecast Spending Pl		Planned Spending		Planned Spending		Planned Spending	
2003-2004		2004-2005		2005-2006		2006-2007	
in millions		in millions		in millions		in millions	
\$	FTE	\$	FTE	\$	FTE	\$	FTE
1.5	33	1.5	36	1.5	36	1.5	36

In support of Canada's goal to put in place the Health Care system for the 21<sup>st</sup> Century, CCOHS addresses the health of Canadians and provides information to help them protect themselves from occupational diseases and workplace injuries. Prevention is the most significant priority to keep Canadians healthy and safe. Sound information is the resource which helps Canadians identify the risks in the workplace. CCOHS provides reliable and unbiased information to help make workplaces safe.

### B. Accessibility and Availability of Information for Canadians

• Canadians need up to date and reliable information made available in many formats. Notional planned spending for 2004-5 - \$.1.5 million

### **Plans and Priorities**

Information needs to be made available to Canadians in many formats in order to meet the many different needs of various user groups. In recent years, the use of the Internet has become increasingly important to serve Canadians. However, printed copies are still necessary. Health and safety is a continually changing field with the emergence of new issues which need to be addressed each year. Reliable information needs to be obtained, interpreted and published. The new goals for the upcoming year are to:

- Produce three new health and safety guides relating to current needs in occupational health and safety
- Increase the availability of databases delivered on the Internet
- Improve the availability of information through enhancements to the CCOHS website and improve the searchability of the website contents
- Develop and provide additional resources on chemical health and safety
- Expand the quarterly information available in the bibliographic and legislative databases
- Provide and make publicly accessible more workplace health content information through partnerships with organizations such as the Canadian Health Network.

### Rationale

The rationale for CCOHS development of products and services is to promote changes, both today and in the future, in Canadian workplaces, and improve occupational health and safety programs and systems to reduce the number of illnesses and injuries.

Information is provided in different methods to provide Canadians with equivalent opportunities to access CCOHS' services. Information on the various formats can be found at <a href="http://www.ccohs.ca/products/subject.html">http://www.ccohs.ca/products/subject.html</a>. While many individuals have Internet access others do not. Some workers need CD-Rom services and others prefer print methods. The option of dealing directly with CCOHS employees, using fax, mail, or e-mail is important to ensure that all Canadians have opportunities to contact the Centre. CCOHS serves all of Canada from its one location in Hamilton, Ontario.

The key partners for delivering this service can be found <a href="http://www.ccohs.ca/ccohs/partner.html">http://www.ccohs.ca/ccohs/partner.html</a>.

### Monitoring

The outcomes from this program are measured through various methods including website statistics, distribution of publications, copyright applications, and evaluative information on the sharing of information and use of information in the workplace. Client surveys and focus groups are also conducted to obtain user feedback on the accessibility and usability of products and services.

### Resources

Forecast Spending 2003-2004		Planned Spending 2004-2005		Planned Spending 2005-2006		Planned Spending 2006-2007	
in millions		in millions		in millions		in millions	
\$	FTE	\$	FTE	\$	FTE	\$	FTE
1.5	33	1.5	36	1.5	36	1.5	36

These services directly contribute to improving Canada's health care system for the 21<sup>st</sup> century.

### C. Global advancement in Health and Safety

### **Plans and Priorities**

World-wide recognition of CCOHS as a significant contributor to the advancement of occupational health and safety, information services

Notional planned spending in 2004-5 - \$.5 million

As Canada's national occupational health and safety information centre, CCOHS encourages and supports exchanges of OSH information with leading international health and safety centres throughout the world. This includes our role as Canadian members in the National OSH Information Centres Program of the International Labour Organization. From these many involvements, we have created agreements to obtain international databases which are updated and made available to Canadians. Our new goals for the upcoming year:

- Enhance relationships with international health and safety organizations to exchange global information resources for use in Canada
- Participate in the North American Agreement on Labour Cooperation (NAALC), occupational health and safety tri-national co-operation program
- Participate in international work groups relating to chemical safety regulations and safety policy development to improve global and national chemical safety processes

### Rationale

To enhance Canada's role internationally in occupational health and safety by contributing to world-wide knowledge through international cooperation. CCOHS exchanges and obtains significant information from leading international agencies for the benefit of Canadians.

### **Monitoring**

The success of this program is measured through participation in international associations and collaborative partnerships that increase access to information for Canadians.

Information about these programs and partners can be found on our website: <a href="http://www.ccohs.ca/ccohs/partner.html">http://www.ccohs.ca/ccohs/partner.html</a>.

### Resources

Forecast Spending 2003-2004		Planned Spending 2004-2005		Planned Spending 2005-2006		Planned Spending 2006-2007	
in millions	FTE	in millions	FTE	in millions	FTE	in millions	FTE
.5	11	.5	12	.5	12	.5	12

### D. Unbiased and Impartial to maintain confidence of Stakeholders

### **Plans and Priorities**

Maintain the confidence of all level of governments, labour and business stakeholders to provide unbiased and impartial information to Canadians

Notional planned spending in 2004-5 - \$.1 million

The tripartite Council of Governors, comprised of representatives from labour, business and Canadian governments, assures the unbiased and relevant nature of CCOHS services. Council meets three times a year to review operational plans and provides input from its constituents. The continuing goals for this outcome are:

- To participate in various collaborative projects with different levels of government and other organizations throughout the year.
- To foster collaboration and exchanges in ideas through a national dialogue, forums and conference
- Enhance relationships with stakeholders by continually assessing relevance to the expressed needs

### Rationale

This adheres to CCOHS' mandate to establish high standards for occupational health and safety, and to foster consultation and co-operation among governments, labour and employers to reduce or eliminate occupational injuries and illnesses. Prior to the creation of CCOHS, there was no national Canadian occupational health and safety organization

mandated to bring together provincial stakeholders, labour and business to jointly determine collective policy and progress to address Canadian needs.

### **Monitoring**

The success of this program is measured through evaluative information from surveys and evidenced by the many collaborative projects CCOHS has with its key stakeholders. Details are available in our annual report and departmental performance reports <a href="http://www.ccohs.ca/ccohs/reports.html">http://www.ccohs.ca/ccohs/reports.html</a>.

### Resources

Forecast Spending 2003-2004		Planned Spending 2004-2005		Planned Spending 2005-2006		Planned Spending 2006-2007	
in millions		in millions		in millions		in millions	
\$	FTE	\$	FTE	\$	FTE	\$	FTE
.1	2.0	.1	2.4	.1	2.4	.1	2.4

### E. Education

### **Plans and Priorities**

To increase recognition of teaching occupational health and safety in the Canadian education system as an important part of developing young Canadians – Notional planned spending 2004-5 - \$.4 million

Health and Safety in the workplace is being promoted to the education system by CCOHS' information services for use by students and faculty through the Academic Support Package. CCOHS also collaborates with Ministries of Education and other groups to develop OSH support resources for teachers and students. The goals for this outcome are:

- Continue to promote the Academic Support Program to post secondary institutions
- Collaborate with education, youth groups and other partners, on teaching health and safety in the school system through participation on various working groups
- Expand the development and provision of CCOHS JobSafe OSH resources delivered from CCOHS' web-site <a href="http://www.jobsafecanada.ca/">http://www.jobsafecanada.ca/</a>.

### **Rationale**

As part of the mandate to promote the fundamental right of Canadians to a healthy and safe working environment, especially to youth who have been identified as a high risk group. Statistics have shown that the incidence of injury is higher for youth aged 15 to 24 years old. By providing information and resources, students, educators, employers and employees will be better informed of the hazards, risks, their legal rights and responsibilities and employers

can implement proper programs and systems to prevent OSH problems.

# **Monitoring**

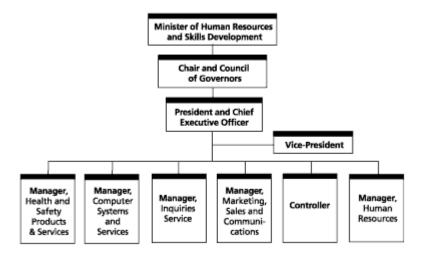
The program is monitored through participation in the *Academic Support Program* and participation in collaborative projects to support youth. The results such as web statistics from the youth website are monitored. Feedback is sought from the national youth and governmental advisory groups.

### **Resources**

Forecast Spending 2003-2004		Planned Spending 2004-2005		Planned Spending 2005-2006		Planned Spending 2006-2007	
in millions		in millions		in millions		in millions	
\$	FTE	\$	FTE	\$	FTE	\$	FTE
.4	8.0	.4	9.6	.4	9.6	.4	9.6

# **Section IV: Organization of CCOHS**

### A: Organization Chart



CCOHS operates as a departmental corporation of the Federal government, and is governed by an independent tripartite Council of Governors comprised of representatives from labour, business and all levels of Canadian governments. The tripartite governance structure helps to ensure that CCOHS remains a well informed and a trusted source of unbiased information for employers, workers and governments.

### **B.** Approved Business Line

To provide Canadians with information about occupational health and safety which is trustworthy, comprehensive, and intelligible. The information facilitates responsible decision making, promotes improvements in the workplace, increases awareness of the need for a healthy and safe working environment, and supports occupational health and safety education and training.

The Canadian Centre for Occupational Health and Safety (CCOHS) is Canada's national institute which promotes the fundamental right of Canadians to a healthy and safe working environment. CCOHS is independent from other federal and provincial departments and maintains a tripartite (labour, business, and government) governing council to help insure that intelligible, unbiased information is delivered to Canadians and their workplaces. The public service delivery of this information is provided via a toll free telephone and Internet delivery based inquiries service. A fee-for-service operation is also provided using the latest print and electronic technology. Information is gathered from numerous Canadian and international health and safety institutions thereby providing Canadians with the most comprehensive, current, and reliable information. Basic free information services are offered to all Canadians. The fee-for-service business line is provided to Canadians and to more than 50 countries.

**Table 1: Departmental Planned Spending** 

(\$ Thousands)	Forecast Spending 2003-4	Planned Spending 2004-5	Planned Spending 2005-6	Planned Spending 2006-7
Gross Program Spending:				
CCOHS	8,324	8,332	8,332	8,332
Less: Respendable revenue	4,300	4,300	4,300	4,300
<b>Total Main Estimates</b>	4,024	4,032	4,032	4,032
Adjustments:				_
Compensation and rollover from prior year	96	-	-	-
Modern Comptrollership	45			
Compensation	8			
Total Adjustments	149	-	-	-
Net Planned Spending	4,173	4,032	4,032	4,032
Plus: Cost of Services Provided by other	(7)	(7)	(7)	(7)
Departments or Agencies	676	676	676	676
Net Cost of Program	4,849	4,708	4,708	4,708
Full Time Equivalents	87	96	96	96

There are no significant changes in the Departmental Planned Spending. Spending patterns remain consistent with previous years.

# **Section V: Annexes**

**Annex 1: Source of Respendable Revenue** 

(\$thousands)	Forecast Revenue 2003-4	Planned Revenue 2004-5	Planned Revenue 2005-6	Planned Revenue 2006-7
CCOHS	4,300	4,300	4,300	4,300
Total Credited to the Vote	4,300	4,300	4,300	4,300

# **Annex 2: Net Cost of Program for the Estimates Year 2004-5**

(\$ thousands)

Gross Planned Spending	8,332
Plus:	_
Services Received without Charge	
Accommodation provided by PWGSC	675
Workers' Compensation coverage provided	
by Human Resources Development Canada	1
Salary and associated costs of legal services	
provided by Justice Canada	-
	676
Total Cost of Program	9,008
Less:	_
Revenue Credited to the Vote	4,300
Revenue Credited to the CRF	-
Net Cost of Program	4,708
2004-5 Estimated Net Program Cost	4,708

### **Annex 3: Listing of Statutes and Regulations**

Canadian Centre for Occupational Health and Safety Act ...... (R.S. 1985, c. C-13)

### **Annex 4: Publications**

The following reports are available at: <a href="http://www.ccohs.ca/ccohs/reports.html">http://www.ccohs.ca/ccohs/reports.html</a>

Canadian Centre for Occupational Health and Safety Annual Reports
Departmental Performance Reports

Program Evaluation and Cost Recovery Study: Assessing the Canadian Centre for Occupational Health and Safety

Canadian Centre for Occupational Health and Safety – Modern Management Practices Assessment Canadian Centre for Occupational Health and Safety – Modern Comptrollership Action Plan

### **Annex 5: Government-wide and Horizontal Initiatives**

### **Modern Comptrollership**

CCOHS strongly supports the integration of comptrollership modernization principles in our implementation of Modern Comptrollership <a href="http://www.tbs-sct.gc.ca/cmo\_mfc/index\_e.asp">http://www.tbs-sct.gc.ca/cmo\_mfc/index\_e.asp</a>. The capacity assessment and action plan were completed in 2002. The capacity assessment has been conducted to establish baselines which progress can be measured and determines areas requiring attention. The details of these plans can be found at: <a href="http://www.ccohs.ca/ccohs/reports.html">http://www.ccohs.ca/ccohs/reports.html</a>.

### **Cost Recovery**

CCOHS began its cost recovery initiatives prior to 1989 when the first cost recovery policy was issued by Treasury Board Secretariat. A Cost Recovery Review and Evaluation was conducted in 2001 to assess the cost recovery plan and evaluate the program. The details are available at: <a href="http://www.ccohs.ca/ccohs/reports/n0451.pdf">http://www.ccohs.ca/ccohs/reports/n0451.pdf</a>

The TBS Cost Recovery and Charging Policy distinguishes between public and private good. A private good is one that primarily benefits an identifiable individual or organization, whereas a public good accrues to Canadians in general. The review concluded that CCOHS cost recoveries were in line with the program and recommended changes in appropriations levels to appropriately reflect support for information about dangers to health, public safety and protection of the environment. CCOHS receives approximately 50% of its budget via cost recoveries from the sale of products, services and projects.

### Government On-Line

Government On-Line (GOL) <a href="http://www.cio-dpi.gc.ca/gol-ged/index\_e.asp">http://www.cio-dpi.gc.ca/gol-ged/index\_e.asp</a> is the federal government's multi-year project to provide Canadians with electronic Internet access to federal information and services 24 hours a day, 7 days a week. The program's goals are to

improve service delivery to Canadians, to increase citizens' participation in government, to make the government more transparent and responsive to Canadians, and to spur Canada's participation in the global e-commerce market place.

CCOHS has been proactive in the development of its Internet presence to deliver its programs and services on line for many years. Our website at <a href="www.ccohs.ca">www.ccohs.ca</a> allows for instant access to information and e-mail access to services. Products and services can also be obtained on line through our e-commerce site. The CCOHS Internet site has extensive information available to a broad range of users and acts as a portal to several collaborative websites that makes information from all Canadian jurisdictions and many international resources instantly available to Canadians. The common look and feel guidelines have also been implemented <a href="http://www.cio-dpi.gc.ca/clf-upe/index\_e.aspTTTTTT">http://www.cio-dpi.gc.ca/clf-upe/index\_e.aspTTTTTTT</a> for CCOHS' website.

### **Annex 6: Strategic Priorities**

### **Our Mission**

To provide Canadians with information about occupational health and safety which is trustworthy, comprehensive, and intelligible. The information facilitates responsible decision-making, promotes improvements in the workplace, increases awareness of the need for a healthy and safe working environment, and supports occupational health and safety education and training.

### **Strategic Priorities**

CCOHS is governed and directed by a tripartite Council of Governors comprised of members from labour, business and government leaders representing their respective constituents across Canada. The Council meets three times a year to review policy and monitor the progress of CCOHS. In January 1997, the Council adopted the following set of guiding principles for the Centre's future, which have been supported by federal, provincial and territorial Ministers responsible for occupational health and safety:

The Canadian Centre for Occupational Health and Safety Act allows the Centre to undertake a broad range of activities "to promote the fundamental right of Canadians to a healthy and safe working environment".

The Council of Governors intends these principles to guide the Centre for the short to mid term and to allow for continued growth in cost-recovery.

1. The Council reconfirms its support and commitment to the CCOHS and the valuable role the Centre provides to Canada's workers and employers. Further, the Council recognizes the importance of its tripartite nature in governing the Centre.

The Centre is to continue to serve as a source of excellence for unbiased technical information and expertise to support labour, employers, and governments in maintaining safe and healthy workplaces.

The Centre is to continue to provide critical analysis and interpretation of occupational safety and health information.

Further, the three caucuses recognize the critical importance of maintaining a free inquiry service to support the right of working Canadians to a healthy and safe working environment.

- 2. The Council and the Centre shall communicate to respective Ministers regarding the excellence and role of the Centre in order to obtain broad public policy support and guidance.
- 3. The Council recognizes the high standard and non-partisan nature of the Centre's undertakings. It recommends the Centre continue in its consulting and research efforts, while meeting the test of fairness in a competitive world. Joint funding of projects that target key areas of information needs should be a special focus of these efforts.

The Council urges all governments and other organizations to consider the Centre as a potential source of consulting and research services.

- 4. The Council urges governmental and non-governmental organizations, including labour and employers, to work in partnership with the Centre to provide public access to the Centre's CD-ROM, Internet and other services.
- 5. The Council recommends the Centre consider the future possibility of gathering and disseminating occupational health and safety statistical information.
- 6. The Council recognizes that the Centre has become a national repository for MSDS, and efforts to encourage companies to continue to supply data sheets to the Centre will continue, where practicable and feasible.
- 7. The Council recommends that health and safety materials are available in the form most useful to the user, including hard copy.
- 8. The Council encourages the development of partnerships, tailored to specific jurisdictions, that enhance the visibility and distribution of CCOHS information. This could also include co-operation between various government inquiry services.
- 9. The Council recommends that jurisdictions and others systematically provide all technical, research, guidelines, codes of practice, and best practices to the Centre.