Daycares

This tip sheet is intended to help daycare providers and administrators develop policies and procedures when providing face-to-face child supervision. This sheet contains tips primarily for staff, volunteers, and those working in the daycare.

Protecting Yourself and Others

- Follow guidance from the Public Health Agency of Canada, local public health agencies, and local government. Recommendations may be based on current infection rates in your community, and public health guidance.
- Develop procedures to reduce the risk of exposure, communicate these actions regularly, and make sure all parties are aware of them.
- Understand that in some situations, recommendations and measures may change or vary depending on the current stage of the pandemic, as well as the child's age and their abilities.
- Individuals with symptoms, or who have been in contact with someone suspected or confirmed to have COVID-19, or who have recently travelled outside of the country must stay home and self-isolate for 14 days. Follow the Public Health Agency of Canada's steps for self-assessment: https://www.canada.ca/coronavirus or use a self-assessment tool from your local public health agency.
- Develop protocols for isolating individuals who may become ill from COVID-19 while at the school.
- Consult with your local public health agency about occasional staff or volunteers that may work in multiple settings.
- Provide training on COVID-19 prevention, signs and symptoms, and procedures to follow including physical distancing, use of non-medical masks, hand hygiene, respiratory etiquette and other practices.
- Encourage everyone to report any health and safety concerns immediately to the appropriate individuals.
- Develop a business continuity plan to minimize disruptions including increased staff absenteeism, and procedures for periods of higher restrictions based on public health measures.
- Consider using non-medical masks, and teachers or staff may also opt for eye protection (such as face shields) when in close physical contact with children. Guidelines or recommendations from your local government or public health agency may also apply within the daycare.
- Promote mental health services for staff and families.
Considerations when assessing risk in a daycare setting

Daycares must consider:

- Situations that increase the risk of transmission – how many people are present, age of the children, how long they will be there, how close they will be to each other, and are there interactions in a crowded or confined indoor setting.
- Frequent contact with high-touch surfaces or shared items such as door handles, chairs, tables, faucets, etc.
- Ability of children to follow public health measures, or if additional supervision is required.
- Availability of supplies and facilities necessary for frequent hand hygiene.
- The ability for individuals or groups to follow the recommended measures based on their health, age, disability, developmental status, or other socio-economic and demographic circumstances.
- Risk of severe illness, or if they live with a person who belongs to a higher risk group.
- Maintaining confidentiality and privacy protection for the individual.

Physical Distancing

- Maintain 2 metres (6 feet) of physical distancing wherever possible, including separating desks, tables, mats or beds for napping, and limiting the number of people allowed in the same room.
- For younger children when physical distancing is more difficult, consider keeping the children in smaller groups or cohorts, and maintain 2 metres between the cohorts.
- Seats should face in the same direction.
- Stagger meal and snack times if possible if the tables or eating areas are crowded. Spend more time playing outdoors if there is more space and it is safe to do so.
- Disinfect or avoid climbing structures, shared swings, slides, and other equipment.
- Have children nap “head to toe” or consider using dividers if safe to do so.
- Manage how individuals will travel through shared spaces such as hallways and washrooms. Mark one-way routes, and use floor markings, signs, and other visual cues. Stagger drop off and pick up times to reduce contact between parents/caregivers.
- Greet children outside as they arrive, while maintaining physical distance from parents/caregivers.
- Encourage parents/caregivers to designate the same person to drop off and pickup each day.
- Restrict non-essential visitors.
- Have administrative staff work from home whenever possible.
- Postpone visits to outside places, such as the library.
- Do not create new occupational hazards when implementing COVID-19 measures, such as propping fire doors open.

Use of Non-Medical Cloth Masks or Face Coverings

- Follow the recommendations for types of masks and ages as issued by your public health agency, or other authority. The Public Health Agency of Canada recommends non-medical masks for individuals over 10 years. It also does NOT recommend masks for children under 2 years.
- Masks should not be worn by anyone who is unable to remove the mask without assistance (e.g., due to their age, ability or developmental status).
- Wear the mask correctly, making sure the nose and mouth are covered. Do not touch your face and mask.
- Be aware that non-medical masks have limitations, and improper mask use and disposal can increase the risk of infection.
Stay informed as guidance is evolving regarding the use of face shields.  
Acknowledge that individuals may choose to wear masks regardless if there is a formal requirement.  
Change your mask if it becomes wet or soiled. For example, you may wish to bring a second mask, and store in a clean paper bag, envelope, or container that does not trap moisture. Store reusable soiled masks in a separate bag or container. Do not touch the outside of the mask while removing it, and wash your hands when you are finished.  
For some children, not being able to see the teacher’s face and mouth clearly may cause difficulties. Consider using a transparent mask or face shield.  
Do not allow the mask to be a hazard to other activities, such as getting caught on moving machinery or playground equipment.  

Use of Personal Protective Equipment (PPE)  
Continue to use PPE for existing occupational safety hazards and emergencies, as directed by applicable laws and your employer.  
Situations where PPE may be considered for protection from COVID-19 include:  
  – Wearing gloves when cleaning as recommended by the product's safe work instructions or safety data sheet  
  – Wearing disposable gloves when cleaning blood or body fluids (e.g., runny nose, vomit, stool, urine)  
If workers will be required to wear PPE, they must be trained on how to wear, work with, care for the equipment, and understand its limitations.  
Clean and disinfect any shared personal protective equipment before you wear it.  
Wash hands before wearing and after removing gloves.  

Personal Hygiene  
Promote physical distancing as much as possible.  
Cough and sneeze into your sleeve and not your hand. Provide tissues and dispose of used tissues in plastic-lined receptacles.  
Wash your hands frequently with soap and water or use an at least 60% alcohol-based hand sanitizer when soap and water is not available.  
  – at the start of shifts  
  – before eating or drinking  
  – before preparing food  
  – after cleaning up meal and snack times  
  – after touching shared items  
  – after using the washroom, changing diapers, or helping others with toileting  
  – after handling garbage, and  
  – before leaving your workspace.  
Set up hand hygiene stations near the entrance of the facility so children and staff can clean their hands before entering.  
Designate a clean and disinfected area for storing food or other items brought from home.  
Remove work clothes and wash them as soon as you get home.  
Include infection prevention as part of daily lessons and activities, while making sure that content is age appropriate.  
Train all staff should on how COVID-19 can spread, the risk of exposure, and proper procedures to follow including hand hygiene and other routine practices for infection control. Post signage at entrances and other areas as reminders.
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Daycare Hygiene

- Develop a cleaning schedule and document when cleaning has taken place.
- Make sure washrooms are cleaned frequently and stocked with soap and paper towels. Disinfect diaper changing areas.
- Disinfect commonly touched surfaces, shared toys, tables, chairs, plates, cups, door handles, light switches, etc.
  - Use approved hard-surface disinfectants that have a Drug Identification Number (DIN). This number means that it has been approved for use in Canada.
  - Read and follow manufacturer’s instructions for safe use of cleaning and disinfection products (e.g., wear gloves, use in well-ventilated area, allow enough contact time for disinfectant to kill germs based on the product being used).
  - If approved household or commercial disinfectant cleaning products are not available, hard surfaces can be disinfected using a mixture of 5 mL of bleach (5% sodium hypochlorite) and 250 mL of water. Test surfaces before using a bleach solution. Bleach can be corrosive. Follow instructions for safe handling of bleach.
  - Only use household or commercial disinfectant cleaning products that can be disinfected using a mixture of 5 mL of bleach (5% sodium hypochlorite) and 250 mL of water. Test surfaces before using a bleach solution.
  - If liquids can be withstood, disinfect high-touch electronic devices (keyboards, tablets, smartboards) with alcohol or disinfectant wipes.
  - Only use toys or equipment that can be easily cleaned and disinfected.
- Use disposable cleaning cloths and gloves.
- Regularly wash blankets, face cloths, towels, smocks, bibs, etc.
- Promote individual activities or increase the number of toys available to minimize sharing.
- Remove toys and books that are difficult to sanitize, such as plush toys, sand/water tables, and playdough. Encourage children to not touch others or put toys in their mouths.
- Open windows to increase fresh air flow and ventilation in the building and classrooms when possible and if weather permits.
- Discourage activities that involve singing or yelling.
- Safely dispose of garbage at least once a day.
- Provide workers with adequate supplies, training on cleaning protocols, and personal protective equipment as needed.

Screening and Care

- Do not allow individuals to enter the daycare if they have symptoms or have had exposure in the past 14 days.
- Use screening measures, including passive screening (e.g., posing signs to remind others to not enter if they feel ill), or active screening (e.g., asking questions about symptoms or using a self-assessment questionnaire).
- Keep records of attendance, both for children and staff. These records may be needed by local public health agencies for contact tracing if a case is identified.
- Should someone develop a cough, fever, or other symptoms, isolate them from others.
  - Provide medical masks (preferred, if available) or non-medical masks to the staff and the ill person if COVID is suspected and you are providing direct care. Only ask the ill person to wear a mask if they are comfortable wearing it and can remove it themselves without assistance.
  - Remain in a designated space until they can safely leave.
  - If the ill person is a child, contact their parent/caregiver to take them home immediately and to seek appropriate medical attention. In an emergency, individuals may need to be sent directly to the hospital.
  - Continue to practice hand hygiene and respiratory etiquette. Provide tissues, and dispose of the tissue properly, and wash hands after coughing or sneezing.
  - Consult the local public health authority for advice.
  - Do not encourage the use of public transit.
  - Clean and disinfect the space or areas the person was in that day, and any shared items.
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- If a person at the school is confirmed to have COVID-19, contact your public health agency for guidance.
- Continue to use appropriate precautions and procedures for safety, providing assistance for minor injuries, or emotional distress.

General Recommendations

- In the event of an emergency, follow established emergency response procedures.
- Perform regular inspections and hazard assessments to identify potential ways individuals may be exposed to COVID-19.
- Evaluate new COVID-19 preventative measures before using them to make sure new health and safety risks are not created.
- Make sure there are enough staff to support new measures.
- Regularly communicate COVID-19 news and measures to all parties to help manage stress and anxiety.
- Special considerations are required for individuals at higher risk (e.g., underlying medical conditions, immunocompromised, aged 65 and over, etc.).
- Consult with your health and safety committee or health and safety representative (if you have one) to address concerns and to implement preventative measures.

Coping with Social Isolation, Microaggression or Stigma

- Keep parents/caregivers informed, and follow guidance from your local public health agency.
- Provide reassurance, listen to others and their concerns, address concerns and misunderstandings, and help explain the situation in a way that is suitable for their age and abilities.
- Understand that many people may be struggling to adapt to the new routines and requirements.
- When helping others, encourage them to talk to someone trained in mental health first aid, or someone else they trust about what they are experiencing.
- For an employee, ask them to contact their supervisor, employer, or employee assistance service, if available.
- Contact your local public health or community resources that offer mental health services.
- Check out organizations online:
  - Wellness Together Canada https://ca.portal.gs/
  - Canadian Psychological Association https://cpa.ca/psychologyfactsheets/
  - Kids Help Phone https://kidshelpphone.ca/get-info/were-here-for-you-during-covid-19-novel-coronavirus/
- If you or someone you know is in crisis, please contact your local hospital, call 911 immediately, or contact a Crisis Centre in your area. https://suicideprevention.ca/need-help/

For further information on COVID-19, refer to the Public Health Agency of Canada https://www.canada.ca/coronavirus

Note that this guidance is just some of the adjustments organizations can make during a pandemic. Adapt this list by adding your own good practices and policies to meet your organization’s specific needs.